

9 September 2015

Councillor John Ferrett (Chair)

Portsmouth HOSP
Conference Room A
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL

Chief Executive Office
Solent NHS Trust Headquarters
Adelaide Health Centre
William MacLeod Way
Southampton
SO16 4XE

Tel: 023 8060 8815
Fax: 023 8053 8740
www.solent.nhs.uk

Dear Councillor Ferrett,

Re: Update letter from Solent NHS Trust

Please find below an update on activities at Solent NHS Trust ahead of the HOSP meeting on 18 September 2015. Hilary Todd, Associate Director Contracts and Procurement, will be attending the meeting to present on behalf of the Trust.

Portsmouth estate changes

The Panel has previously been updated on the work we are undertaking to ensure that community health services in Portsmouth are delivered from the most suitable and cost-effective buildings and facilities available. This work involves rationalising the estate at St James' Hospital and developing St Mary's Community Health Campus (CHC) into the principal community care 'hub' site in Portsmouth.

Since we last updated the Panel, we have progressed with our work to move services from the St James' Hospital to more suitable and cost effective locations.

Over the last few months we have moved the services that were housed in The Beeches at St James' Hospital into their new locations and the Child Development Centre from St James' Hospital to Battenburg Avenue Clinic.

In partnership with NHS Property Services, we also held our second drop-in event which was open to staff, as well as service users, members and local residents to attend and ask us about the plans for our services. We continue to engage with all stakeholders on our plans.

Impact of estate changes on our services

Our mental health services for 'Working Age' and 'Older Adults' are not affected by changes on the St James' Hospital site. This is because modern purpose built inpatient facilities exist for both of these groups of patients at The Orchards and The Limes, which are within the part of the site that is being retained by Solent NHS Trust.

All non-ward based community services for working age adults with mental health problems have been based at St Marys for the last three years.

We have plans to bring our health and social care teams together for both adults, children and mental health. We are planning to co locate in two bases; Civic Offices and Medina House in Cosham. This will provide huge benefits and deliver more coordinated care. The moves take place over the next 12 months.

Changes to community services for working age adults

There have been some changes this year in how community services for working age adults are provided. In 2014; Solent NHS Trust, Portsmouth City Council and Portsmouth Clinical Commissioning Group agreed that ancillary services for people with mental health problems; which included employment support, Recovery College, Peer Support and Support Time and Recovery (STR) workers, could be better co-ordinated to achieve improved outcomes for service users.

Notice was given on current contracts and a new quality, innovation and outcomes based single service specification was designed, with service users and stakeholders. The tendering process awarded to a single provider - Solent MIND, who commenced the new service in April 2015.

Existing staff providing the previous services all transferred to the new single employer. The new Support and Recovery Service is now co-located with statutory services and working with Solent NHS Trust flexibly around individual's recovery needs. Although it is early days; we are already noting an increase in the number of people with a mental health problem who are gaining or retaining employment and are far more convinced that people using the Support Time and Recovery element of the service are working through to definitive goals.

Parking update at St Mary's Community Health Campus

At the previous panel, members asked Robert Steele, Director of Infrastructure, to keep the committee informed of the parking solution for St Mary's Community Health Campus. We would like to take this opportunity to share an update with you.

We have now appointed Total Parking Solutions (TPS) to implement an Automatic Number Plate Recognition (ANPR) system to deliver a managed car parking solution at St Mary's Community Health Campus. The ANPR system will support the implementation of the Trust's Operational Parking Policy to ensure priority is given to patients, visitors and key staff groups, and that available car parking spaces are fully utilised. The operational date for the ANPR system is Wednesday 7 October 2015.

The Trust has also secured a two year lease for an additional 60 car parking spaces at the former HMP Kingston site, which is approximately a five minute walk from SMCHC.

Dental Services

We would like to advise you of a proposal relocate dental services provided in Eastney clinic. The service and staff at Eastney clinic will move to the Somertown hub, Portsmouth, with modern dental suites. We will update you further on this proposal in due course as we are still working on the detail.

It is very important to us that we provide the best service possible for our patients. We have reviewed the service, including the location, and feel that by moving to more suitable accommodation nearby, we could provide an even better service with improved facilities.

We have sent a letter to all affected patients to advise them of the changes. We will also be proactively informing the local media of these changes so the moves go as smoothly as possible.

As a result of the move, patients may be seen by a different dentist. All of our staff are trained to a very high standard and are aware that these changes may be difficult for some people.

Yours sincerely,

Sarah Austin

**Chief Operating Officer
Commercial Director**